

## OUR MISSION...

Saint Louis County's Department of Human Services is committed to providing the support, services, and resources that help individuals of all ages live safely, productively, and independently.

## OUR VALUES. . .

### Customer Centered

We are committed to our customers by providing a supportive environment with honest and respectful communication, timely response, and teamwork that reinforces consistent and effective services.

### Respect

We provide an environment that promotes respect, appreciation, and support to our customers and our staff.

### Teamwork

We collaborate in a respectful and cooperative manner and value the contribution of each staff member as we work together toward achieving our shared mission.

### Accountability

We perform our job functions and deliver services efficiently and to the best of our ability. We take responsibility for our actions and develop solutions to enhance our successes.

### Professionalism

We maintain a set of skills and qualities that promote accountability, acceptance of increased responsibility, effective communication, and a commitment to excellence in job performance.

## Excellence

We are dedicated to a high standard of performance excellence for our leaders, staff, and customers. We set high expectations, set lofty goals, and help people reach them.

## OUR VISION. . .

St. Louis County is a community where residents of all ages are empowered to live to their fullest potential.

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## DID YOU KNOW DHS ALSO...

- Distributes thousands of meals to hundreds of needy youth during the summer.
- Services hundreds of laid off workers through job referral and job placement.
- Provides informational services to help thousands of older residents maintain independent lifestyles.
- Provides case management assistance to hundreds of youth who have dropped out of school .
- Offers year-around youth employment for hundreds of County youth .
- Maintains a homeless information and referral hotline for at-risk County residents.
- Operates the Kathy J. Weinman Shelter for Victims of Domestic Violence.

OFFICE OF FAMILY AND COMMUNITY SERVICES  
500 NORTHWEST PLAZA DR., STE. 800  
ST. ANN, MO 63074  
314-615-4516  
RelayMO 711 or 800-735-2966  
www.stlouisco.com

**Saint Louis**  
**COUNTY**  
**HUMAN SERVICES**

**Saint Louis**  
**COUNTY**  
**HUMAN SERVICES**

Office of Family &  
Community Services

**COUNTY**  
**VETERANS**  
**PROGRAM**



For accommodation for this program or alternative formats of this document, call 314-615-5000, RelayMO 711 or 800-735-2966.

# OVERVIEW OF SERVICES

## County Veterans Program

Program Supervisor  
Northwest Case Manager  
South Case Manager

Check to see if you are eligible for any of our services by calling and emailing:

(314) 615-7414/7433 (Northwest)

(314) 615-4038 (South)

veteransprogram@stlouisco.com

### Office Locations:

#### ST. LOUIS COUNTY GOVERNMENT CENTER NORTHWEST

715 NORTHWEST PLAZA DRIVE  
ST. ANN, MO 63074  
PHONE (314) 615-7400

#### SOUTH COUNTY GOVERNMENT CENTER

4548 LEMAY FERRY ROAD  
ST. LOUIS, MO 63129  
PHONE (314) 615-4000

#### DEPARTMENT OF HUMAN SERVICES Family & Community Services

CENTRAL OFFICES

500 NORTHWEST PLAZA DRIVE, STE. 800  
ST. ANN, MO 63074

INFORMATION & REFERRAL  
(314) 615-4516

### Purpose

Saint Louis County's Veterans Program was established within the Department of Human Services, Office of Family and Community Services, to strengthen services for Veterans living in the County, through collaboration with agencies and Veterans organizations. Since 1987, Saint Louis County has proudly administered numerous services to Veterans and their families.

### Program Services

We provide Case Management, Information, Advocacy and Referral services to help Veterans obtain social services and VA Benefits. These benefits include, but are not limited to: legal, medical, employment, housing, and transportation assistance.

We participate in Special Projects and Community Outreach Events, including:

- ✓ Homeless Veterans Burial Program
- ✓ Benefits Fairs
- ✓ Stand Down for Homeless Veterans
- ✓ Stand Up for Women Veterans

### ARE YOU ELIGIBLE FOR ADDITIONAL VETERAN'S BENEFITS?

You may qualify for disability, pension, educational, vocational and home loan benefits from the U.S. Department of Veterans Affairs. Veterans of the Armed Forces are unique in that they have earned the benefits that they receive. Their time and hard work during their service qualifies them for many services and benefits not available to the citizens who did not serve in the military. Your awareness of and application for these benefits can change your life.

If you have questions on submitting VA claims,

please contact:

Missouri Veterans Commission  
Veterans Benefits  
Claims Representative

(314) 340-6389

(314) 253-4450

Let us help **YOU!**

“Serving Because We Served”

