

Tails & Trails Dog Park - FAQ's

1. Why should I take my dog to the Dog Park?

- Dog parks are a great place for dogs to exercise and socialize.

2. What are the hours of the Dog Park?

- 7:00 a.m. till sunset. The dog park will be closed on Tuesdays until – 2:00 p.m. for maintenance.

3. Is there a fee to be a member?

- Yes, annual membership is \$50.00 for the first dog per year. Up to two additional dog tags at \$15.00 each may be purchased per family for a maximum of three dogs per family membership.

4. What do I need to do to become a member?

- You can register at Greensfelder Recreation Complex located at 550 Weidman Road. At the time of application, owners need to provide proof of vaccinations from a licensed veterinarian for Rabies, Distemper, and Bordetella.

5. Can my membership be revoked?

- Yes, misuse of the Dog Park by you or your family members, not providing up-to-date health records, dog aggression, or negative changes in your dog's behavior can result in membership being revoked.

6. Where should I park when I come to the Dog Park?

- We have provided a new parking area next to the Dog Park on the Mason Road side of Queeny Park. Please follow the directional signs. Our new 46 space lot is on a first come first serve basis. Parking is also available at the Greensfelder Recreation Complex. Enter off Weidman Road and take the short walk to the Dog Park. Additional parking may be found near the AKC Museum of the Dog. **You will not be allowed to park along the road.**

7. Who may use the Dog Park?

- Members/caretakers and their dogs may use the Dog park. The Dog Park was not envisioned as a place for individuals who are not accompanied by dogs. Children under 16 must be under the direct supervision of an adult. Children under the age of 8 years are not allowed in the dog park.

8. Why is a membership required for the Dog Park?

- A membership based park was chosen to address safety. We are trying to ensure that all dogs admitted to the dog park have current vaccinations before being admitted.

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9. What is an access card?

- The access card is your keyless entry for the park. Scanning your access card across the electronic reader at the entrance will unlock the gate. The access card allows unlimited usage of the park during posted hours. Use your access card for you and your dog only. If someone does not have a access card or their access card does not work, they may come to Greensfelder Recreation Complex during regular business hours Monday – Friday between the hours of 8:00 a.m. and 4:00 p.m. **Access cards are NOT transferrable between dog owners.**

10. What do I do if my access card isn't working?

- If your access card is not working, it may have been deactivated for a reason. Your membership may have expired and you need to renew, or one of your dog's vaccinations are past due. Once we receive your renewal payment or updated shot records your access card will be reactivated. Please contact Greensfelder Recreation Complex at 314-615-8472 to determine the reason for the deactivation.

11. What are the Dog Park rules?

- Dog park rules and etiquette are posted at the entrance of the dog park, and are on our website at www.stlouisco.com/park. They are also part of the annual dog park membership application. When you sign the membership application, you are also agreeing to abide by the dog park rules.

12. If I'm new to the Dog Park what should I do?

- A visit to a dog park can be a treat for both you and your dog. Like all new experiences there may be a bit of apprehension when you and your dog(s) use the Dog Park for the first time. It might be best to introduce your dog to the park during a "low-activity" time of the day so you both can become acquainted with the facility. You must keep your dog on a leash from your vehicle to the gate. After scanning your access card and entering the transition area, unleash your dog and prepare to enter the small or large dog side of the park. If you are uncomfortable with the size and/or number of dogs ready to greet you upon entry, you may want to get their owners attention and ask them to call their dog(s) away from the gate to allow you access.

13. Can I keep my dog on a leash?

- Please unleash your dog in the transition area before you enter either the small dog or large dog area. Mixing leashed and unleashed dogs commonly causes problems. Leashed dogs often feel threatened by the free dogs and will display provocative body language and defensive behavior. If you are uncomfortable about letting your dog off the leash, please do not visit the dog park. We recommend only one dog family inside the transition area at a time.

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14. Can I bring other types of pets to the Dog Park other than my dog(s)?

- No. The dog park is specifically for dogs only.

15. If my dog is not neutered or spayed can I still use the Dog Park?

- No. All dogs must be spayed or neutered to use the Dog Park.

16. Can my new puppy come to the Dog Park?

- Puppies must be older than 6 months and be spayed and neutered to use the park.

17. What do we do about dog waste?

- You must clean up after your dog immediately. Waste bags are provided and must be disposed of in waste receptacles provided.

18. Will water be available for me and my dog(s)?

- Fresh water is available on a seasonal basis for you and your dog(s). The fountain and water feature will be winterized.

19. Is the Dog Park supervised?

- No, it will be up to the users of the dog park to police it and make sure that the rules are being followed. Owners are responsible for their dog(s) behavior and must be with their dogs(s) at all times.

20. Does my dog need to be on a leash from the parking lot to the dog park?

- Yes, dogs must be on a leash until they are inside the gated section of the Dog Park. Dogs are not allowed off their leash anywhere in Queeny Park except inside the Dog Park.

21. Are there certain breeds of dog excluded from membership?

- No, all dogs that meet all membership requirements are welcome in the dog park. If any dog becomes aggressive its owner must remove the dog immediately.

22. Can I bring my children in the Dog Park?

- Children under 16 must be under the direct supervision of an adult. Children under the age of 8 years are not allowed in the dog park.

23. What should I do if my dog seems stressed about entering the Dog Park?

- Know your dog and learn to read your dog's body language. A dog's body language can communicate fear, hostility or submission. If you are uncomfortable about letting your dog in the off-leash area, leave the park. You may choose to take your leashed dog on a walk on the adjacent trails until their body language changes.

24. What can I do while my pet is using the Dog Park?

- You must remain with your pet in the Dog Park (you cannot drop your dog off and leave).

25. What should I do if my dog misbehaves?

- Despite our best efforts, sometimes dogs act up or act out. If this should occur while you are at the Dog Park, please leash your dog and leave the park immediately. If this behavior continues on future visits you may want to consider consulting a professional dog trainer.

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26. What should I do about an aggressive dog?

- *First, remove your dog from the situation. Second (if it is safe) politely tell the dog's owner that you feel their dog is aggressive and ask them to take action to control their dog or leave the park. If you do not feel safe or a polite request has no effect, notify the Greensfelder Recreation Complex by filling out incident report that you may obtain on line at www.stlouisco.com/parks. It is up to users of the Dog Park to police each other in a friendly manner to keep the dog park safe for all.*

27. Can I bring food or dog treats into the Dog Park?

- *No food or dog treats of any kind are allowed in the park as it can prompt aggressive behavior between dogs.*

28. May a large dog use the small dog area?

- *No. The small dog area was designed for use by small dogs. Large dogs, we recommend at least 13" at the shoulder and above 30 lbs. as a guide line. Please use your best judgment.*

29. May I leave extra dog toys and balls for others to use?

- *Please take your dog toys and balls with you when you leave the Dog Park. Any toys or balls that remain behind are disposed of by the staff for health/safety reasons.*

30. Who do I call if I need to report a problem?

- *Call 911 for emergencies. To report unattended dogs or ordinance violations, please contact our Park Rangers at 314-615-8911.*

31. How do I contribute to future amenities of the Dog Park?

- *Please contact:
St. Louis County Parks Foundation
878 Glen Elm Drive, Glendale, MO 63122.
info@stlcountyparksfoundation.org*

32. The GPS coordinates for the Dog Park are: 38° 36' 43.09" N 90° 29' 16.13" W